



## IT OVERSIGHT TIMS UPDATE

Jeff Epstein, Chief Operating Officer N.C. Department of Revenue February 6, 2014



## **TIMS Project Benefits**

- 1. Fast Track Initiatives allowed greater benefit realization through implementation of new collection tools
  - Resulting in approximately \$321 million in gross collections for the state and local governments.
- 2. Currently operating 28 of 34 tax schedules
  - Major tax types still processed by legacy system, ITAS.
- 3. Integrating smaller schedules first minimized risks associated with potential unsuccessful rollout



## **Key Project Dates**

- November 2006: DOR Releases Planning and Design Project (PDP)
- August 2008: Contract Awarded to CGI
- June 2010: Public-Private Partnership Established to Fund Project Through Revenue Benefits Generation
- January 2013: New Leadership Team Arrives at DOR
- October 2013: Release 5 Implementation Deadline Missed by Vendor
- November 2013: Notice of Contract Breach Delivered to CGI
- January 2014: DOR and CGI Mutually Agree to Terminate Contract



## **Moving Forward**

- Decision to Terminate Contract
- Orderly Contract Shutdown
- Review of Lessons Learned
- New Department CIO, David Roseberry
- Strategy for Successful Next Steps